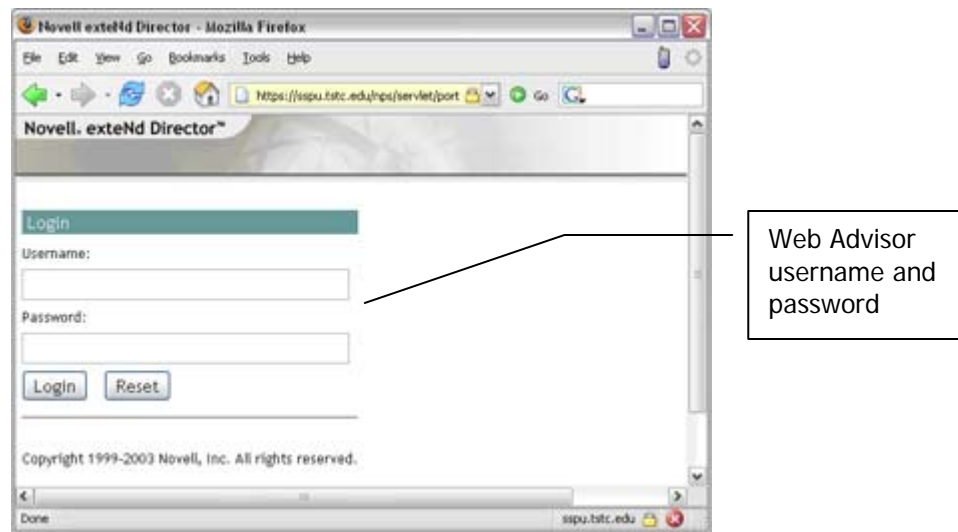
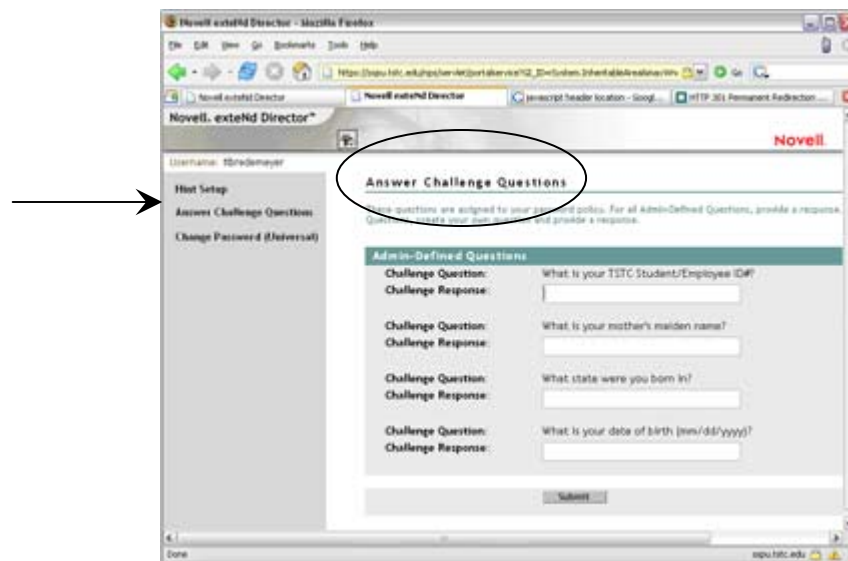


Self-Service Password Utility –

The Self-Service Password Utility can be accessed directly at <https://sspu.tstc.edu> or through the MyTSTC Portal (<https://my.tstc.edu>). Look for the “Password Management” link under the “Help” tab.



Once you have reached the SSPU page, login with your WebAdvisor username and your password. You will then be asked to provide answers to 4 challenge questions before proceeding. Answer the Challenge questions and click “Submit.”



You can change your password by clicking on the “Change Password” link.

When creating a new password, there a few rules to keep in mind:

- Your password must contain at least 6 characters.
- Your password should not exceed 9 characters.
- Your password must contain at least 1 number.

NOTE: These challenge questions and password reset does NOT apply to NetMail. Please call the Help Desk @ 364-5000 or email helpdesk@harlingen.tstc.edu to reset you Netmail password.

Try to make your password something simple enough for you to remember but difficult for others to guess. After you have changed your password, click on the “Hint Setup” link to setup a password hint.

Now that you have setup your password hint and Challenge questions, you can use the Self-Service Password Utility to give a hint or reset your password in the event you ever forget it.